Mario Rodriguez

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Professional Summary

AWS Certified Solutions Architect/Red Hat Certified Systems Administrator(v6, v7 expired) with years of experience in troubleshooting, customer facing support and security hardening. I have years of experience in working remotely, as well as in an office and have worked with developer teams as the sole Systems Architect/Administrator.

Technology Summary

AWS Certified Solutions Architect, EC2, S3, RDS, VPC, IAM, CloudFront, Route 53, Cloud Formation, Red Hat Certified System Administrator, CentOS, Amazon Linux, Python, Git, Kubernetes, Docker containers, MySQL, Postgres, BASH, TCP/IP, DNS, VMWare, Tomcat, Weblogic, Apache HTTPD, McAfee VSE for Linux/Endpoint, F5 LTM, Dell Equallogic SAN, Veeam, Firewalld, IPTables, STIG, CIS, LDAP, Nagios, Jira, Confluence

Experience

K2Share LLC   College Station, TX   10/14-07/19
   Computer Systems Analyst - Linux - Remote

- New system build-out - VMWare and AWS - web, DB, mail, alerting, LDAP, wiki, Jira, etc.
- Security compliance hardening/scanning - DISA STIG, CIS, SELinux, various other DoD directives
- Backup Administration - Veeam
- OS/Application Patching
- Executed customer submitted change requests
- Code deployments
- Application/Web/Hardware troubleshooting

Verizon   Irving, TX   09/13-09/14
   UNIX Global Incident Management Engineer/Platinum Services Client Engineer - Managed Services Call Center

- Resolved technical Linux and Unix trouble tickets for Verizon's managed hosting environment
- Provided Platinum level support, the highest level of service under the strictest SLA structure that Verizon currently offers
- OS Patching
- Executed customer submitted change requests
- Provided hardware troubleshooting and organized remote hands

Cyberspace Solutions   Washington, DC   11/11-09/13
   Linux System Administrator - Remote

- New system build-out - Virtual - VMWare and AWS - web, DB, mail, alerting, LDAP, wiki, Jira, etc.
- Security compliance hardening/scanning - DISA STIG, CIS, SELinux, various other DoD directives
- Backup Administration
- OS/Application Patching
- Executed change requests
- Application/Web/Hardware troubleshooting

Biotechnology Industry Organization   Washington, DC   07/09-10/11
Desktop and Application Specialist

- Creation and deletion of user and email accounts
- Diagnose, troubleshoot, and resolve hardware, software, or other computer, network and system problems in person, over the phone and through email
- Coordinate with third party vendors to ensure replacement of warranty equipment
- Support Blackberry Enterprise Server and iOS mobile devices
- Assist upper level admins in troubleshooting network, storage and server issues

US Army   Worldwide   02/00 –02/06
Military Intelligence Electronics Technician

- Hardware repair and upgrade of all computer components including but not limited to motherboards, processors, hard drives, optical drives, NIC cards and video cards
- Software support to include hard drive imaging, deploying Windows OS, Microsoft Office, Solaris 2.5.1/8 and proprietary government applications.

Education

Northern Virginia Community College   Alexandria, Virginia
Information Systems – Linux Administration and Development

- AWS Certified Solutions Architect - # 07QF9HF1EF44QJW4

- Red Hat Certified System Administrator v6, v7 - # 111-155-263

Art Institute of Dallas   Dallas, Texas

- Associates of Art in Multimedia Production